

My Health, My Time, myMERITAIN

Requesting New ID Cards



Did you know you can find a variety of healthcare tools and resources at www.meritain.com?

Your member website, myMERITAIN, gives you 24-hour access to a number of tools and resources that can help you manage your health benefits.

With myMERITAIN you can:

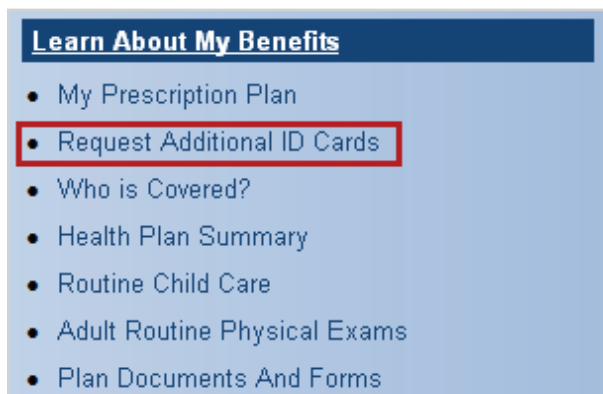
- Check your eligibility and benefits.
- Find the status of claims.
- View your Explanations of Benefits (EOBs).
- Review your benefit plan document.

With myMERITAIN, you can also request additional ID Cards, or view and print a temporary ID Card.



How to request additional ID Cards

Once you've logged into myMERITAIN, simply click on the *Request Additional ID Cards* link located in the *Learn About My Benefits* section.



You can also request additional ID Cards by using the navigation bar. Just go to *My Benefits* and select *Request Additional ID Cards*.



After you've selected *Request Additional ID Cards*, the page will open. Simply select the number of ID Cards you need.

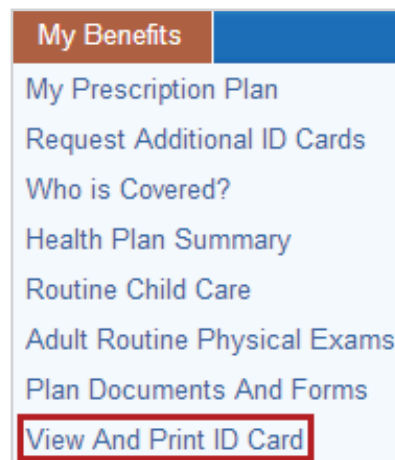
When you've entered the number of cards you need, just click on the *Submit* button. Meritain Health will mail the card(s) to your address on file.

How to view and print ID Cards

Once you've logged into myMERITAIN, simply click the *View And Print ID Card* link located in the *Learn About My Benefits* section.



You can also request additional ID Cards by using the navigation bar. Just go to *My Benefits* and select *View And Print ID Card*.



After you've selected *View And Print ID Card*, the page will open.

Simply click on the *Generate ID Card* button to view and/or print your ID Card in a PDF format.

If you need more information, we're here to help. Just call Meritain Health using the number on your member ID Card.