

# My Health, My Time, myMERITAIN

## Requesting New ID Cards



Did you know you can find a variety of healthcare tools and resources at [www.meritain.com](http://www.meritain.com)?

Your member website, myMERITAIN, gives you 24-hour access to a number of tools and resources that can help you manage your health benefits.

### With myMERITAIN you can:

- Check your eligibility and benefits.
- Find the status of claims.
- View your Explanations of Benefits (EOBs).
- Review your benefit plan document.

With myMERITAIN, you can also request additional ID Cards, or view and print a temporary ID Card.

The screenshot shows the myMERITAIN homepage with a navigation bar at the top. Below the navigation, there's a main content area featuring a grid of four icons: Members, Employers & Organizations, Producers, and Providers. To the right of the icons is a photograph of a family. Below the icons, there are three news items: "Ten Ways to Be Well This Summer" (Jun 12, 2015), "2015 Allergy Season Is More Severe Than in Years Past" (Jun 02, 2015), and "Support Your Employees in Tobacco and Smoking Cessation" (Jun 02, 2015). On the right side, there's a sidebar titled "About Meritain Health" with a brief description and a small photo of a woman and child.

### How to request additional ID Cards

Once you've logged into myMERITAIN, simply click on the *Request Additional ID Cards* link located in the *Learn About My Benefits* section.

**Learn About My Benefits**

- My Prescription Plan
- **Request Additional ID Cards**
- Who is Covered?
- Health Plan Summary
- Routine Child Care
- Adult Routine Physical Exams
- Plan Documents And Forms

You can also request additional ID Cards by using the navigation bar. Just go to *My Benefits* and select *Request Additional ID Cards*.

**My Benefits**

**My Prescription Plan**

**Request Additional ID Cards**

**Who is Covered?**

**Health Plan Summary**

**Routine Child Care**

**Adult Routine Physical Exams**

**Plan Documents And Forms**

**View And Print ID Card**

**Request Certificate of Coverage**

After you've selected *Request Additional ID Cards*, the page will open. Simply select the number of ID Cards you need.

**Request Additional ID Cards**

Please select the number of ID cards. (Note: *This request will only generate a card for your healthcare products. Contact your other providers to access any non-healthcare ID cards.*)

1 ▾

Please note that members with single coverage may order one card per ID Card request. All members may place no more than two requests for ID Cards per plan year online. For more information, please contact your customer service representative.

When you've entered the number of cards you need, just click on the *Submit* button. Meritain Health will mail the card(s) to your address on file.

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## How to view and print ID Cards

Once you've logged into myMERITAIN, simply click the *View And Print ID Card* link located in the *Learn About My Benefits* section.

You can also request additional ID Cards by using the navigation bar. Just go to *My Benefits* and select *View And Print ID Card*.

<b>Learn About My Benefits</b>	<b>My Benefits</b>
<a href="#">My Prescription Plan</a>	<a href="#">My Prescription Plan</a>
<a href="#">Request Additional ID Cards</a>	<a href="#">Request Additional ID Cards</a>
<a href="#">Who is Covered?</a>	<a href="#">Who is Covered?</a>
<a href="#">Health Plan Summary</a>	<a href="#">Health Plan Summary</a>
<a href="#">Routine Child Care</a>	<a href="#">Routine Child Care</a>
<a href="#">Adult Routine Physical Exams</a>	<a href="#">Adult Routine Physical Exams</a>
<a href="#">Plan Documents And Forms</a>	<a href="#">Plan Documents And Forms</a>
<a href="#">View And Print ID Card</a>	<a href="#">View And Print ID Card</a>

After you've selected *View And Print ID Card*, the page will open.

**View and Print Temporary ID card**

Please click on the button below to generate a temporary id card.

Simply click on the *Generate ID Card* button to view and/or print your ID Card in a PDF format.

**If you need more information, we're here to help. Just call  
Meritain Health using the number on your member ID  
Card.**

[www.meritain.com](http://www.meritain.com)

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